**Facilities Engagement and Development Council** 

December 2019

## **Keeping Facilities Well-FED**

#### What has the FED Council been up to?

The Council and Work Teams have been collaborating with 5M Consulting to brainstorm, develop, and plan objectives related to solving our "Talent Crunch". This includes workforce planning, recruitment, retention, engagement, apprenticeship programs, supervisor development, and safety.

In November, the FED Council distributed the Supervisor Survey, which helped us gauge what Facilities can do to retain our best employees and supervisors. We also gained some insight to work distribution and recruiting ideas. The survey was well received, with almost 100% response rate.

Our next step in identifying initiatives related to engagement and retention is the Facilities-wide Employee Engagement Survey

### \*COMING SOON\* January 6, 2020

#### **Facilities Employee Engagement Survey**

You, the employees, are our most valuable asset. We would like to hear your feedback in order to help us develop comprehensive employee engagement programs.

Surveys will be available in English and Spanish.

Surveys will be anonymous and distributed electronically. We will reserve the training room in CES for those without computer access.

This survey will be powered by Survey Monkey and analyzed by 5M Consulting.

Please keep an eye out for announcements, emails, and survey link!

# **Working Teams**

### **Recruiting Skilled Trades Talent from a Shrinking Labor Pool**

Leader: David Mercado

Recruiting activities, internship programs, job descriptions, pain point audits, recruiting trades students, benefits values

## **Growing Our Own Talent to Meet Demand for Skilled Labor**

Leader: Sal Escobar

Apprenticeship programs, upskilling programs, targeted pre-apprenticeship programs, scalable trades

## **Engaging and Retaining Frontline Service Staff**

Leader: Kohl Iverson Staff feedback channel, staff enrichment and development programs, communications, engagement campaigns

## **Improving Effectiveness of Frontline Supervisor Ranks**

Leader: Coomy Kadribegovic Leadership development programs, presupervisor immersion programs, nonsupervisory career ladders

#### Safety

Leader: Christina Matthews Safety training, safety outreach, safety programs and enhancements, promotion of a safe and healthful workplace

#### Membership

Chris McAlary, Chair | Christina Souto, Co-Chair

Tony Allen, Transportation | Tim Ranalli, Maintenance Management | Ramon Carrillo, Custodial Karl Wm. Klein, Central Utility Plant | Sal Escobar, HVAC Shop | Jason Gomez, Mail & Graphics | Dora Gosen, EH&S Christina Matthews, Security & Parking Services | Ian Wong, Finance | Alex Ferrari, Lock Shop | Caz Scislowicz, EH&S Coomy Kadribegovic, Design and Construction | Mary Lou Obbink, Maintenance Management